



## BATH BRIDGE CLUB

Dear Member

### RE: Problems with Bridgemate

Although we conducted a successful trial run of Bridgemate back in June, most of you will have either witnessed or heard of problems we experienced on Tuesday 10th and Wednesday 11th July, when we hoped to start using the system in earnest.

We are presently discussing the problems with the suppliers of Bridgemate (and with the suppliers of Scorebridge, alongside which Bridgemate has to operate) and until they can come up with an explanation and solution to the current problem we have decided to postpone further use of Bridgemate.

We are sure you are aware that many other clubs around the country use the combination of Scorebridge and Bridgemate quite successfully, and it is a puzzle to us why we have had these problems. However, as with all computer programs, updates are regularly released and it could be that our release of Bridgemate, whilst addressing earlier difficulties, has brought to light a new problem of "compatibility" with Scorebridge, and it is in this area that the producers of both systems are working to see where the fault lies.

We would like to reassure you that we are in touch with the software author and that everyone is working very hard behind the scenes so that we can start a new trial of Bridgemate very soon.